



Test Manager, Channels London

Role

The Lead Test Manager will execute testing and release management within a mixed estate of development environments where your primary focus will be on Channels (Web / Mobile / Branch / Telephony).

Responsibilities

- Leadership of the channels test team with a delivery focus, quality and innovation
- Ensuring clear communication and build strong relationship within the engineering teams and the organisational stakeholders to ensure all parties are contributing to successful organisational outcomes
- Developing a reputation internal and externally of technical excellence to ensure we developing the strong technical talent, communicating clearly to non-technical stakeholder and delivering beyond our customer expectations
- Process focus to continuously improve testing practices to allow higher quality development releases quicker and more efficiently
- Managing issues and dependencies, to ensure that delivery and resources are not wasted or opportunities for efficiency not missed
- Proactive risk management to ensure appropriate risk mitigation is applied or timely escalation made to ensure efficient delivery
- Support and guidance to their team, making sure that each team member understands the specification and have the right skills and training to be able to do their jobs effectively

Skills & Experience

- Excellent experience in managing Agile/SCRUM teams, SCRUM Master role or equivalent experience
- Excellent experience in developing new solutions and systems from inception to delivery and into support, with strong understanding of the trade-offs and mitigation strategies
- BDD/TTD tools and processes as best practice
- Mobile testing (iOS & Android) in conjunction with *test* automation frameworks
- Web and complex single page application (SPA) models
- APIs as product
- Knowledge of Swagger, Selenium, Webdriver, Appium, Cucumber, Git would be an advantage

Competencies

- Stakeholder management and team working skills, giving you the ability to build strong relationships with internal and external clients
- Absolute attention to detail and high degree of accuracy when working under pressure
- Creative/Analytically minded with strong problem solving skills
- Strong prioritisation skills to meet internal deadlines

- Ambitious, with a desire to work in a challenging fast paced, multi-cultural environment

Reporting

This role reports to the Head of Testing

FCA regulated role

No

Training and Competence

No

Subject to the following checks

Identification check/ CRB Disclosure/ Financial History